

Mobiles



Communications for greater operating profit...

WHAT IS INET MOBILE?

Digitel's Intelligent Network (INET) Mobile service is the only business class service in the UK that delivers a true converged fixed line and mobile service.

Digitel's converged Mobile service is delivered by both the Vodafone Mobile Network and the INET Intelligent Network, together with Vodafone, we deliver a business-class wholesale mobile phone service providing a high quality mobile and fixed line networks. This allows cost effective integration of both your companies mobile and fixed line telephone services.

Our call plans are highly competitive, particularly for customers that take both Digitel's fixed line and mobile services, resulting in significant cost savings across both bills, and unlike other suppliers who only provide standard pre-bundled tariffs, we deliver customised cost-effective call plans to meet your specific business requirements, and so as your needs change and your business evolves you can upgrade your call plans at any time for each individual, or for your whole account.

Mobile Data is becoming more important with online services such as e-mail, social networking and Wi-Fi being used daily. With our converged mobile service you can pool all your data needs across all mobiles so high volume data users can share the unused capacity of low-volume users, significantly reducing mobile data costs.

INET MOBILE - THE BEST FOR BUSINESS

Business Class Network: Because we cater to the business market, we understand the challenges you face and are committed to delivering solutions and call plans that help you meet these challenges.

Fixed Mobile Convergence: As a fixed line network provider and Mobile Virtual Network Operator (MVNO), Inet is in the ideal position to make Fixed Mobile Convergence (FMC) a reality. Our market leading on-net rates, along with further development on our remote call management applications will increase operating efficiency and enhance customer service levels, providing you with an advantage over your competition.

INET Mobile E-Mail Services: Enables flexible working, no matter which mobile platform you choose, Blackberry, iPhone, Android etc INET has the call plans to meet your needs this together with industry-leading 3G network coverage and data support packages that help you get the most out of mobile communications.

Market Leading Data Network: Inet mobile customers benefit from a high speed, high quality mobile data connection capable of speeds of up to 28.8 Mbps.

Market Leading Call Plans: Inet Mobile delivers innovative call plans that include our market leading on-net rates, which enable both significant cost savings and improved levels of productivity.

Mobile Network Coverage: Whether you travel throughout the UK or around the world we've got it covered.

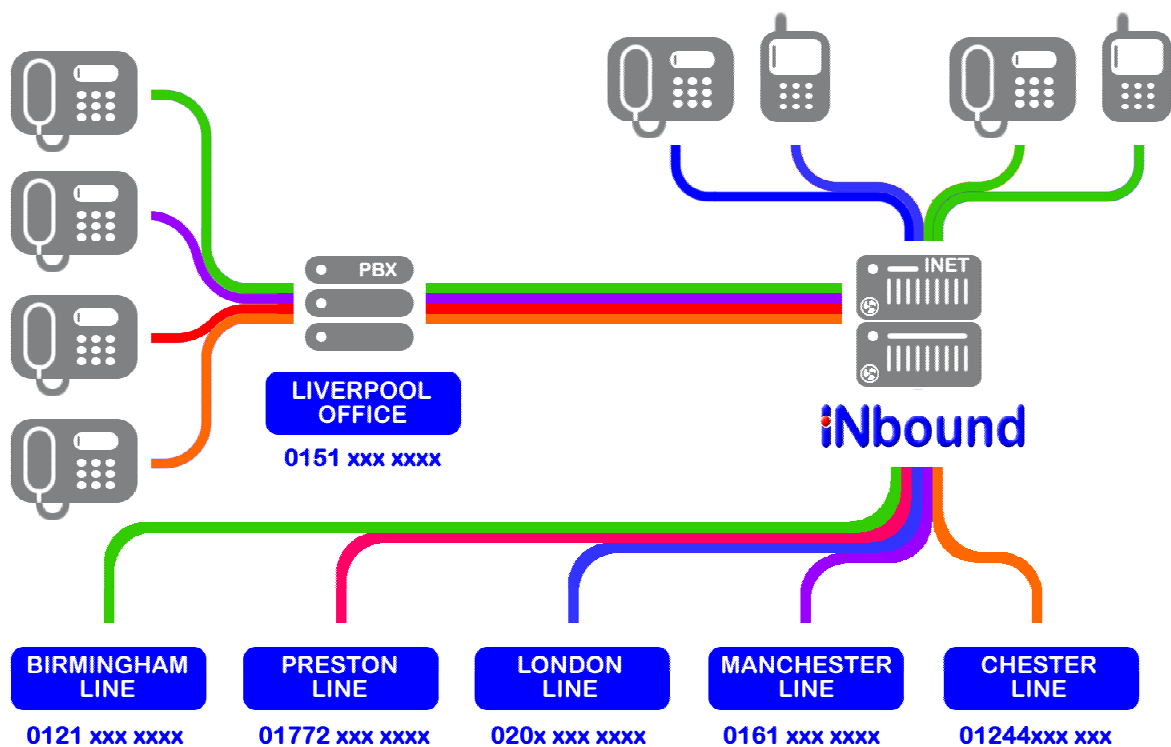


Mobile and Fixed Line with Network Features Combined

Digitel's mobile service is integrated with INET's Next Generation intelligent network, providing a host of advanced features:

- You can call your mobile phones from your fixed telephone lines for the cost of a local call, this can save you up to 15 pence per minute.
- With converged mobile you can now have one Intelligent Telephone (IN) Number that can control all your fixed line and mobile calls.
- Record and store important mobile phone calls, enabling you to search and playback conversations at any time.
- With our mobile Call Manager, all your calls are answered by your own personal call controller that will direct your calls where you want them to go, by time-of-day, day of week, take all your voice mail messages and convert voice mails into e-mails.
- Disaster recovery: unexpected events such as severe weather, snow, floods or industrial disputes can severely affect the efficient operation of your business. With INET disaster recovery service you can switch all of your fixed telephone line calls to automatically distributing them to mobile handsets or alternate locations providing business continuity your DR plan can be activated from a mobile phone in seconds.

INET Converged Mobile Network



INET MOBILE HAS THE RIGHT SOLUTIONS FOR YOUR BUSINESS

We need a business class mobile network

Working with our network partner Vodafone, Inet is able to offer a business class network. So if you want the personal service and accountability of a local business and to connect to an established network, then the Inet network is well suited to you.

We need support for mobile e-mail solutions

Inet can install BlackBerry systems. We can either come visit your premises or remotely log onto your company infrastructure to install the BlackBerry server. We are working to bring a range of other support packages to you in the near future.

We have mobile data requirements

No matter what your mobile data requirements are we have a range of cost effective tariffs to suit you. Whether it's mobile broadband, mobile email or a combination of both; by tethering an existing device to a laptop our high speed data network will give you the speeds and connectivity to get the information you need.



Our employees travel extensively

Inet Mobile customers benefit from extensive mobile coverage reaching 88% of the U.K. landmass and 99.7% of the U.K. population. This coupled with our 550 roaming agreements in over 200 countries throughout the world, gives your users the best possible chance of being connected no matter where you are.

We have a high number of calls to internal employees, both on the road and in the office

Inet Mobile is ideal for companies who need to be in constant contact with their mobile users, whether it is via voice or email. Our position as a fixed-line and mobile provider gives you preferential on-net rates.

We have a range of data call plans, including BlackBerry, which will enable you to deliver your email and other company data to a mobile device of your choosing.



STANDARD INET MOBILE NETWORK SERVICES

Network Service	Description	Usefulness	To activate...
Short Message Service	Text message with up to 160 characters	Useful when you need to get simple information to someone	Use the messaging application on your handset
Call holding	Take another call while putting the original call on hold	Never need to miss an important call when on the phone. Simply put your current call on hold and answer the incoming call. Once you have finished return to your original call	Will normally be a standard feature of a handset. If not the following network command is: To activate *43# send To cancel #43# sent To check status **43# send
Call forwarding on busy	Forward call to another number when you are on a call	If you are on the phone and need all your calls answered then you can have the call re-directed to another number that is manned	To activate **67*[number]# send To cancel ##67# send
Call forwarding on no reply	Forward call to another number when you cannot answer the call and do not want the call delivered into your voice mail	Rather than putting the call into your voice mail have redirected to another number that is manned	To activate **61*[number]# send To cancel ##61# send
Call forwarding on not reachable	Forward call to another number when you cannot be reached	Whether you are out of coverage, your battery has run out or have simply switched off your phone you can have your calls redirected to another manned number	To activate **62*[number]# send To cancel ##62# send
Call forwarding unconditional	Forward call to another number all the time	No matter where you are or what you are doing have all your calls divert to a number of your choice	To activate **21*[number]# send To cancel ##21# send
BlackBerry	Email on the go using the world's most 'reliable' Business email solution	Always be in contact either through voice or email with BlackBerry. Ensure that you are as organised and up-to-date with what is going on by utilising BlackBerry's Personal Information Manager (PIM) functionality	Contact your provider to discuss the best BlackBerry option for your company
Roaming	Over 550 different networks worldwide to roam on	Ensure that you have the best possible chance of being in contact throughout the world	Use the messaging application on your handset
Content Control	Stop undesirable content reaching your fleet users	Bar adult content from you users to ensure the phone is used for business purposes only	Content bar comes as standard. If you require it to be lifted then please contact your provider
Barring	Temporary or permanent bar on outgoing calls or all calls	If a handset is misplaced or stolen gamma can put a temporary outgoing call bar or permanent bar. We can even black list the mobile so it cannot be used on any networks any more	Contact your provider and they will place the appropriate bar on to your number
Data Services	Use our network to get the most from your mobile users. From browsing through mobile applications	Choose from a full range of tariffs and services to ensure that your users have all the information they need to perform their job better than the competition	Contact your provider and they can advise you and the best service and tariff to meet your requirements
Voice mail	Never miss a call with Gamma Mobile's voice mail service	Whenever you can't take a call you can have your caller leave a message. Customise your message to your caller and they are twice as likely to leave a message	Activate your voice mail by dialling 1211 Customise dial 121 and follow instructions Retrieve voice messages dial 121 Cancel voice mail dial 1210
Video Calls	Full video calling is available using the award winning Gamma data network	Enhance your conversation with a video call	Check your handset guide for making a video call. Ensure your SIM is data activated and you have an appropriate tariff
MMS	Short or long MMS	Send through pictures and other information via Gamma's MMS service	Ask your provider to activate MMS

OPTIONAL INET MOBILE NETWORK SERVICES

Features	Description	iNbound POINT	iNbound PATH	iNbound PRO
Intelligent Inbound Number (geographic)	Provides private geographic intelligent INbound telephone number for all your call requirements fixed line or mobile. Manages call flow to your mobile, reduces direct access to your mobile number. Access Web Portal Controls	✓	✓	✓
Call Manager	Controls and directs calls to where you want them. Automatically forwards calls by time-of-day day of week Access Web Portal Controls	✓	✓	✓
Call Recording	Records and stores all inbound IN call conversations. Playback via web portal. Access Web Portal Controls	✓	✓	✓
Disaster Recovery	A critical part of any Disaster Recovery Plan, keeps your business communicating with clients and suppliers when you're business is faced with business critical situations. In the event of fire, flood, weather conditions, electrical failure etc all your business calls both fixed line or mobile can be redirected to other numbers to provide business continuity. Access via web portal or mobile phone application.	✓	✓	✓
Online Management	Enables quick and easy access via a secure web portal	✓	✓	✓
Performance Statistics	Allows informed business decisions to be made on the basis of up to date information.	✓	✓	✓
Divert on Busy/ No Answer/Failover	Routes the call to a divert number to ensure that the user never misses a call.	✓	✓	✓
Time of Day/ Day of Week Routing	Allows the re-routing of a call to alternate destinations to suit your business hours	✓	✓	✓
Date Routing	Deals with weekends and bank holidays by providing special routing paths on a particular date.	X	✓	✓
Call Distribution	Enables balancing of your call load across multiple teams or sites.	X	✓	✓
Area Based Routing	Tailors the routing of incoming calls according to your callers geographic area.	X	✓	✓
Call Queuing	A scalable solution to help cope with your busy periods by holding calls until they can be answered.	X	X	✓
Auto Attendant (IVR) Announcements	Provide callers with menu options for call routing	X	X	✓
Advanced Call Statistics	Enables companies to measure both productivity and advertising ROI.	Optional	Optional	Optional
Call Recording	Useful for multiple purposes, such as audit trails, compliance or training purposes	Optional	Optional	Optional
Voicemail Functions	Allows users to pick up, share and archive Voicemail across your sites or teams	Optional	Optional	Optional
Call Whisper	Makes it possible to personalise call answering according to inbound numbers.	Optional	Optional	Optional

digitel

Business Communications

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